

NSQHS Standards - Guide for Community Health Services - Survey Questions

You are invited to provide feedback on the whole resource, or on specific components of the resource that are important to you.

Feedback is sought on the content of the Guide including:

- The strategies for improvement
- Reflective questions
- Examples of evidence.

Please note that we are not seeking comments on the wording of the actions and criteria in each Standard, as the wording was approved by the state and territory health ministers in 2017.

Please ensure you reference in your feedback the specific standard, action or resource for the content you are discussing. You may preface your comment referencing the appropriate area, for example: [Action 1.8 - Reflective questions]

Questions

1. **Language:** How could we improve the language, terminology and glossary used in the resource so that they are more appropriate and applicable to your organisation?

2. **Usability:** How could we make the content in this resource more applicable and easy to use in your organisation? **For example**, making the information available on line in HTML as well as in PDF, making changes to the length, layout, and level of detail of the content.

3. **Clarification:** Does any of the content in this resource need clarifying or rewording? Please provide suggestions for these changes

4. **Gaps:** Are there any gaps in the content and how should they be addressed?

5. **Duplication:** Is there any duplicated content that could be removed?

6. **Not applicable actions:** Are you responsible for or work in a community health service that has been or will be, accredited against the NSQHS Standards?

No

Yes

Not sure if my service has been or will be accredited against the NSQHS Standards

7. **Clinical Governance Standard** - select non applicable actions (if any), **from 1.1 through to 1.33.**

8. **Partnering with Consumers Standard**- select non applicable actions (if any), **from 2.1 through to 2.14.**

9. **Preventing and Controlling Healthcare-Associated Infection Standard** - select non applicable actions (if any), **from 3.1 through to 3.16.**

10. Medication Safety Standard- select non applicable actions (if any), **from 4.1 through to 4.15**

11. Comprehensive Care Standard - select non applicable actions (if any), **from 5.1 through to 5.35**

12. Communicating for Safety Standard- select non applicable actions (if any), **from 6.1 through to 6.11**

13. Blood Management Standard - select standard actions items that are NOT APPLICABLE, **from 7.1 through to 7.10. You may also indicate unsure.**

Please note:

The actions in the Blood Management Standard will not be applicable for community health services that do not use blood or blood products. These services should provide evidence that they do not use, receive, store, collect or transport any of the blood or blood products listed below. Services using blood or blood products should refer to NSQHS Standards Guide for Hospitals and NSQHS Standards

Accreditation Workbook for implementation strategies for blood management and examples of evidence for actions in this standard.

14. **Recognising and Responding to Acute Deterioration Standard** - select non applicable actions (if any), **from 8.1 through to 8.13.**

15. Please provide any other feedback you have on this resource.